

### **SAWA (Service Activated Warranty) Extension to Standard factory warranty.**

Upon expiry of the 24-month standard factory warranty the motorcycle can be provided with a warranty of an additional 12 months, renewable from year to year, up to a maximum of 48 consecutive months. (24 months +12 months +12 months +12 months +12 months).

The warranty extension provided by Honda Motor Europe Ltd temporarily follows the legal warranty at the natural expiry of its term.

To take advantage of the extension, it is essential to follow the scheduled maintenance plan, as indicated in the owner's manual, up to the 72nd month (24 initial months +12 months +12 months +12 months +12 months subject to continued compliance with the maintenance schedule and in compliance with the distance and/or time intervals (depending on the event that will occur first).

Honda Dealers and/or Authorized Centres can record the maintenance performed through Digital service record to verify compliance with the periodic maintenance schedule provided for the purpose of renewing the warranty extension.

### **General conditions, commencement, duration**

The period of the warranty is 72 months (Inclusive of the initial standard factory warranty). The motorcycle you have purchased will be eligible for the programme and additional warranty service provided that the following conditions are met:

- a) Full compliance with the scheduled maintenance plan provided for in the Owner's Manual, both at the end of the standard warranty period of 24 months and in all subsequent periods of 12 months up to a maximum of 48 consecutive months, provided for by this programme, and to be carried out at Honda Authorized Dealers and/or Service Centres.
- b) Completion of all maintenance services respecting the mileage and/or time deadlines (depending on which event occurs first).
- c) Availability of the Receipts/Tax Invoices proving compliance with the Maintenance Programme and showing the details of the operations carried out and spare parts replaced. The invoice will be recorded in the Honda database by the Honda Dealer or Authorized Service centre that carried out the maintenance.

### **Exclusions**

1. Find below a list of warranty exclusions:

- Motorcycles that have not fully complied with the scheduled maintenance plan provided for in the owner's manual, either in the initial period of 24 months or any period afterwards.
- Commercial use (by way of example but not limited to rental, transport, taxis, etc.)
- Any damage resulting from a repair or maintenance performed using methods not specified by Honda.
- Any damage resulting from the use of the product in a race, rally, or other competitive event, or during training for such events.
- Any damage resulting from operation methods other than those stipulated in the owner's manual of the motorcycle or use beyond the specified limitations (maximum load, passenger capacity, engine speed).
- Any damage resulting from the use of non-genuine Honda parts, other than recommended lubricants and fluids, and accessories other than those approved by Honda.

- Any damage resulting from modifications not approved by Honda, including but not restricted to engine performance modification, body modification, suspension modification, electrical illumination device modification.
- Any damage resulting from fuel contamination, degradation, or improper fuelling.
- Any damage or deterioration due to the passage of time (natural fading of painted or plated surfaces, sheet peeling, corrosion, and other natural deterioration).
- Any damage or deterioration due to cracks, breaks, or damage resulting from frost, oxidation, or corrosion.
- Any damage resulting from improper storage or transport.
- Any damage resulting from normal wear and tear of the Motorcycle, following its use.
- Consumable replacement parts. Honda does not warrant parts deterioration due to natural wear and tear. Refer to the standard warranty conditions for details of parts not covered.
- Any work done by unauthorised third parties, and any costs for work to correct improper or faulty repair work performed.
- Any damage resulting from unavoidable natural disaster, fire, collision, theft, and damage secondary to such occurrences. Any damage resulting from exposure of the motorcycle to soot and smoke, chemical agents, bird droppings, seawater, sea breeze, salt and other environmental phenomena. Damage and degradation due to environmental phenomena is beyond the control of Honda and therefore is not subject to warranty
- Any motorcycle that has had its identification number altered, tampered with or removed.
- The warranty is void on any motorcycle that has been (not limited to) written off, dismantled, rebuilt, salvaged, damaged by fire or water, exceeded mechanical limits, or where the odometer does not reflect the actual mileage.

2. The warranty does not cover the cost of normal servicing, nor such service items as filters etc.

Similarly, items which can be expected to wear as part of their normal function (refer to the standard warranty conditions) are not covered unless there is a manufacturing defect.

3. Expenses incidental to the warranty claim, other than those specified, are not covered.

Examples include:

- Expenses incurred for towing, communications, accommodation, meals, and other items due to breakdown.
- Any expense related to personal injury or accidental property damage.
- Compensation for loss of time, commercial losses, or rental cost for a substitute motorcycle during the period of repair.

4. Honda reserves the right to decide the extent and method of the remedial repair.

5. All parts removed during a warranty repair become the property of Honda.

6. All parts replaced under Warranty are covered for the remainder of the warranty period.

7. Honda reserves the right to make alterations and improvements to any model without obligation to do so to motorcycles already sold.

The extended warranty will also not cover items which are service parts, those having a lifespan based on usage and expected to be replaced during normal service. Examples of such parts include, but are not limited to:

- Parts: spark plugs, fuel filters, oil filters, air filters, stand, drive chains, batteries, friction masses, transmission belts, clutch bells, cables, wiring, mechanical braking components (Pads, discs, shoes etc.), clutch discs, suspension and suspension bearings, fork oil seals, bulbs, headlights, fuses, motor brushes, rubber footrests, brake system seals, belts, tires, inner tubes, hoses and other rubber parts, body components and all its accessory parts, gaskets, upholstery, padding, wheel spokes, wheel bearings.
- Lubricants: Oil, grease, battery electrolyte, radiator fluids, brake fluid, clutch fluid, differential fluid and others specified by Honda.
- Cleaning, inspections, adjustments and periodic maintenance.
- Accessories: even if original and/or fitted after the purchase of the motorcycle or installed as standard.
- In general: all parts subject to wear and/or considered maintenance.

8. The extended warranty is valid in the following markets and can be claimed against regardless of which market from the below the motorcycle was originally purchased from.

- United Kingdom
- Germany
- France
- Italy
- Spain
- Belgium
- Luxembourg
- Poland
- Czech Republic
- Hungary
- Netherlands
- Slovakia
- Switzerland
- Austria
- Portugal

**The Owner's Responsibility is to:**

Ensure that your motorcycle is serviced and checked in accordance with the specifications printed in the motorcycle owner's manual or the service schedule available in the owner's handbook.

Promptly notify your Authorised Honda Dealer of any defect on the motorcycle which may result in a warranty claim.

Bring your Warranty Certificate with you when you visit your Authorised Honda Dealer.

**The Authorised Honda Dealer's Obligation is to:**

Register the motorcycle for warranty and inform the customer of the Honda Warranty.

Explain fully the owner's responsibilities for maintaining and servicing the motorcycle.

Ensure that any servicing or repairs whether under warranty or not, are completed to the standards specified by Honda.

Undertake any repairs necessary on any proven defect covered by this warranty at no cost to the customer.

**How to apply for a warranty repair**

To apply for a warranty repair, please bring your motorcycle to an authorised Honda Dealer for inspection.